



a project of:  **AZCEH**
ARIZONA COALITION TO END HOMELESSNESS

Arizona StandDown 2010 Report

Partner Agencies





Demographics:

Number of Veterans Served: 804 (764 Male – 94%; 40 Female – 6%)
Participation was an 8% increase over last year.

Homeless Veterans Served: 503 (63%; 5.6% decline)
235 Street/Emergency Housing (34% decline); 268 Transitional (53% increase).

Chronically Homeless Veterans: 165 (21%; 53% Increase)
Race: 53% White; 29% Black; 8% Hispanic; 5% American Indian; 1% Asian;
3% Multi-Racial; 2% Other

Employment: 37% No Income; 11% Employed; 8% Unemployment Insurance;
4% Day Labor; 42% Disability Benefits (56% increase)

Self-Reported Conditions: 22% Drug/Alcohol; 34% Mental Illness (89% Increase);
27% Physical Disability (29% Increase)

City of Residence: 81% Phoenix; 3% Mesa; 5% Tempe; 3% Glendale; 1% Scottsdale; 8%
Other (60% Increase)

Housing (Biltmore Properties, U.S. VETS, YMCA, Blaze of Glory, Clean and Sober Living, Alternative Living; Amigo Foundation, Mercy Housing, Westward HO, CASS and others):

Self-Identified Top Priority: 346 (43%)

Homeless Veterans Transitional/Permanent Placement Total: 49 (10%)

60-Day Follow-Up: 31 (63%) of 49 Transitional/Permanent Placements were still there

VA Health Care Needs Self-Identified Top 4 Priority: 233 (31%)

VA Health Services Rendered: 200 as follows

-Medical (VA Nurses and Doctors):	70
-Dental (VA Dentists Information Only):	126
-VA Psychiatric Care:	4



Courts (City of Phoenix):

Self-Identified Legal Issues:	428 (53%; 27% increase)
Requests for Legal Assistance	199
Files/Cases Processed	219
Defendants Appearing	114
Defendants Failing to Appear	12
Defendants Completing Service	76
Warrants Quashed	14

Homeless Veterans made restitution by performing Community Service thus clearing a cumulative \$116,729 in accrued fines. The largest single case included \$11,413 in fines and involved an Operation Iraqi Freedom era veteran diagnosed with both Post Traumatic Stress Disorder and Traumatic Brain Injury.

Social Security: Self-Identified Top 4 Priority: 149 (19%; 22% Decrease)

Arizona Public Affair Specialist, Kari Sanderfer; Arizona Area Work Incentive Coordinator, Megan Didion and several employees from local field offices worked the 2010 Arizona Standdown at the Veterans Coliseum in Phoenix, Arizona. Our own Claims Representative, Joaquin Muniz was introduced as a true success story. Joaquin was an attendee of the Standdown event last year and is now employed with SSA!

Kari, Megan and the rest of the volunteers assisted over 151 individuals apply for disability benefits, replace their social security cards, make changes to their current records and answer many questions. **In one case a veteran was awarded over \$12,000 in retro benefits for himself and his auxiliaries. Another individual had a change to his record that increased his monthly benefit amount over \$300 per month.** Overall the event was a huge success and a very rewarding experience for everyone involved.

151 visits with 122 Services Rendered As Follows:

-Claim Status Inquiries	49
-Disability Claims	41
-Social Security Card Related Services	15
-Account Changes	8
-Retirement Claims	4
-Disability Appeals Issues	3
-Spouse/Child Claim	1
-SSI Aged Claim	1



Magellan Mental Health Screenings: Self-Identified Mental Health Issues: 126 (18%)

-Mental Health Evaluations Performed 12

Eye Glasses (Volunteer Sue Collier): 259 eye glasses issued

Ages 42-57: 166 pairs

Ages 58-78: 93 pairs

Meals (VA): 2,780 (24% Increase) meals were served by the VA Kitchen Services at a total in kind value of \$4,434.13 or \$1.60 per meal.

ID/Licenses (Department of Motor Vehicles):

Self-Identified Top Priority: 157 (21%); Top 4 Priority: 334 (45%)

Total Veterans Receiving Services: 172

-Credentials Issued: 154

-MVR Reports: 31

-Abandoned Vehicles: 21

-Written Tests: 4

-Road Tests: 3

-Registration Renewal: 5

Transportation (VA & Disabled American Veterans): 10 Drivers performed 878 Trips

Haircuts (Volunteer Stylists): Total: 205 (109 Friday; 74 Saturday; 22 Sunday)

Career Services (DES DVOP/LVER, OIC & DKA): 67

Self-Identified Top 4 Priority: 214 (27%)

-Job Searches: 27

-Virtual One-stop: 9

-Unemployment Request: 6

-Voc Rehab: 2

-Job Referrals: 11

-Enrolled to Career Programs: 34

Community Voice Mail Accounts: 37



DES/FAA (Food Stamps): Self-Identified Top 4 Priority: 154 (21%)

96 applications

New Clothing: 702 Individuals Served (87% of all participants)

Participants each received new sweats, underwear, socks and a pair of shoes at minimum and were distributed by housing status as follows:

Living on the Streets or in Emergency Shelter:	216
Living in a Transitional Housing Program:	257
Living in Permanent Housing:	229

Veterinary Services: 267 Veterans Served; 43 Dogs and 3 Cats

Friday: 150 veterans received pet support items and 4 pets received care

Saturday: 96 veterans received pet support items and 31 pets received care

Sunday: 21 veterans received pet support items and 11 pets received care

Acupuncture: 183 individuals treated

There were 64 more treated than the previous year, showing a 35% increase in services.

Incidentals: Thousands!