

HOHP Stand Down Report 2014

There were 189 Veteran registration forms completed. We have currently received 10 Veteran post surveys. (See spreadsheet for contact information).

We had 88 volunteers participate at the Stand Down and sign waivers. 80 volunteers preregistered and provided contact information. 31 volunteer post surveys were completed. (See spreadsheet for contact information).

There were 65 local Organizations registered to provide a service to our Veteran and their families. 57 Organizations attended. 16 provider post surveys were returned. (See spreadsheet for contact information). These services include;

American Legion/ DAV

VA Services- Eligibility, Housing, Compensation, Pension, Education, Counseling

Housing- Emergency Shelter/ Transitional/ Housing Counseling/Foreclosure mitigation

Employment/Education Services

Legal Services

DES-Food Stamps/ Child Support/ FAA/ Paternity

Medical/ Dental Services

Mental/Physical Health Services

Senior Services

Tax Preparation

Clothing

Food Boxes/Food Vouchers/ breakfast & Lunch

Ministry

DMV-State ID/Drivers License

Pinal County Veterans Memorial

Pet Care

Free Phones

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HOHP Stand Down Veterans Report April 5th, 2014

At the Stand Down Event, we had 189 Veteran Forms completed.

Gender

15 -females
173 –male
1-refused

Ethnicity

7- African American/Black
1- Asian
17- Latino (a)
8- Mixed Race
8- Native American
110- White
1- Hawaiian Native/ Pacific Islander
1- Other
36- Declined

Era Served

94-Vietnam
40-Persian Gulf
61-Post-Vietnam
9-Korean War
14-Iraq
5-Afghanistan
4-Refused
14-Other (2-WWII, 1-DMZ, 2-Air Force, 1-USMC, 1-National Guard, 1- Army, 1- 56-59, 1-Panama, 1-OIF/OEF, 2- Lebanon, 1- Beirut, 1-Desert Storm,

Disabling Conditions

21 –Homeless
5-Alcohol Abuse
3-Drug Abuse
12-Mental Illness
0-HIV/AIDS
26- PTSD
8-Mental Disability
29-Physical Disability
13-Other

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Services Needed

12- Housing
13-ID/Driver's License
20-Health/Medical
18-Legal
9-S.S. Card/Benefits
1- Substance Abuse
6-Food Stamps
13-Employment
47-VA Benefits
1-Phone
14-Financial
1- Veterans Court
10-Other

City

24-Arizona City
2-AZ
1-Camp Verde
61-Casa Grande
1-Chandler, AZ
11-Coolidge, AZ
1-Detroit Lakes, MN
22-Eloy, AZ
5-Florence, AZ
1-Gilbert, AZ
1-Gold Canyon, AZ
1-Lubbock, TX
7-Maricopa, AZ
2-Mesa, AZ
1-Oracle, AZ
8-Phoenix, AZ
1-Picacho, AZ
1-Sacaton Flats, AZ
4-San Tan Valley, AZ
1-Stanfield, AZ
2-Tempe, AZ
1-Tenino, WA
2-White River, AZ

HOHP Stand Down Military Families Report

April 5th, 2014

Family/Household Size

There were 84 single adult households, 72 two adult households, 8 three adult households, 1 four adult households, and 1 five adult households.

There were 28 families with children. The breakdown of children per family is as follows:

11 -1 children 3 -4 children

8 -2 children 0 -5 children

5 -3 children 1 -6 children

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HOHP Stand Down Volunteer/ Post Survey Report 2014

We had 88 volunteers participate at the Stand Down and sign waivers. 80 volunteers preregistered and provided contact information. 31 volunteer post surveys were completed. (See spreadsheet for contact information).

Name of Organization:

OHOP	2-Century Link Volunteer
Family and Friends Together	Pinal Hispanic Council/EGAAD
3-SOT-AZ Robson Ranch	
Vets Group	
Federal Employees Women/AZ Army National Guard	
American Legion Post #133	
2-American Legion Riders	
Pinal County Attorney's Office	

1) How did you hear about volunteering for the event? (select all that apply)

6	HOHP Committee Member		Local Church/ Charity Organization
2	CADCA Vet Corps		Health Services Agency
4	ARIZONASTANDDOWN.ORG	7	Family Member/Friend
1	Veteran Organization	10	Other (2-Palmer Miller/3-SOT/ Abbott/Newspaper/Sizzling Seniors/ OHOP/Century Link Volunteering/ This is my 2 nd year!- Love it/ 2-newspaper & TV/

2) How far did you travel to volunteer at the Stand Down?

(select all that apply)

5	0-10 miles
13	11-20 miles
3	21-30 miles
9	31+

3) How easy was the:

	Extremely	Very	Moderately	Slightly	Not at all	N/A
Registration Process:	10	11	4	1		
Training Process:	5	8	7	1	2	4
Sign In Process:	7	10	6	1		

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Other/Comments: will help again/ (I feel vendors should be alphabetical, that would help us be more efficient/ all volunteers should wear a vest-many were roaming & not @ their post-that way if they are needed-we can grab one/ more help needed at volunteer registration/ didn't know I was supposed to check in-I just walked in kitchen & started helping/ It would be helpful if volunteer registration & (participant) registration were together/ (I was) part of the process/ need more people on check in/ well organized/ @ the Maricopa Stand Down, we had a volunteer guide that walked the volunteers to their stations-it might be helpful to do the same here

4) Do you feel your volunteer service was meaningful?

Extremely	Very	Moderately	Slightly	Not at all	N/A
16	5	9		1	

Other/Comments: need more people on check in/volunteered in pet area & did not have many/committee should make everyone register- don't tell them to show up & tell them "Palmer sent them" :o)/ please tell volunteers to leave their children home-had complaints about children wanting toys-food-etc./ loved it!/ USMC

5) How easy was it to get along with?

	Extremely	Very	Moderately	Slightly	Not at all	N/A
Other Volunteers:	23	5				
Stand Down Staff:	23	5				
Stand Down Participants:	23	5				
Other/Comments: very rewarding/						

6) How likely are you to?

	Extremely	Very	Moderately	Slightly	Not at all	N/A
Volunteer for this Stand Down Event again?	18	12	1			
Recommend others to volunteer for this Stand Down Event?	16	13	1			
Other/Comments: very helpful event/						

7) Overall, how satisfied are you with your volunteer experience with this Stand Down Event?

Extremely	Very	Moderately	Slightly	Not at all	N/A
15	11	2	1		
Other/Comments: would have like to be busier/					

8)

Did this volunteer give you insight about issues facing veterans, military service members and their families?		
Y	N	
20	4	Already know-Hubby is a vet, but it was reinforced!/ Didn't realize how many homeless veterans there are/ Yes!/ We can do more if more show up/ I have talked with the veterans & guided them to the best service areas/ we have done other Stand Downs/ working on this/ was already aware/ Yes, been working with vets for Sonnette/ yes- it was good to learn about the job bank services for veterans/somewhat/ the diversity of resources available the vets and families was insightful/ on the lack of care the US shows its veterans

9)

Do you feel you are better equipped to direct veterans, military service members and their families to services available in Pinal County?		
Y	N	
17	5	More advertising for event/ Personnel was very helpful/ retired/ not from Pinal County/ yes- and other areas/ I still have a lot to learn, but I did learn a lot today/ I wasn't given training, so I visited the resource booths myself and learned from each source/

10)

Are you a Veteran?		
Y	N	
12	12	Hubby is a vet, but could not be here due to family medical issue/ no-busy at registration/ Army Vet- American Legion/ massage/ Didn't need anything/ volunteer- talk to vets/ Need better coordination- had a number of animal care/support activities that could have been more closely affiliated/

If so, were you able to receive any services today?		
Y	N	
3	3	I don't need any services/ massage/

HOHP Stand Down Provider/ Post Survey Report 2014

There were 65 local Organizations registered to provide a service to our Veteran and their families. 16 completed Post Surveys.

Name of Organization:

Pinal-Gila Council for Senior Citizens	Empty Bowl Pet Food Pantry	Operation Barnabas
2-Support Our Troops-AZ /Robson Ranch	Cancer Support Center	Cowboy Church
Social Security Administration-SSA	Pinal Hispanic Council/EGAAD	Legal Services
Goodwill Casa Grande Job Connection Center	2- Homestead Hospice	Casa Grande Alliance
Health & Fitness Coaching-Lu Swart	Department of Corrections	None Given

1) How did you hear about the event? (select all that apply)

7	HOHP Committee Member	2	Local Church/ Charity Organization
2	CADCA Vet Corps	0	Health Services Agency
0	ARIZONASTANDDOWN.ORG	2	Family Member/Friend
3	Veteran Organization	4	Other(Facebook, SOT, Hospice)

2) How easy was the Registration Process?

11	Easy (I filled out a form and had no problems.)
2	Confusing (I didn't understand the questions on the form.)
0	Difficult I couldn't get help to my questions in a timely manner.)
3	Other (needs improvement; no organization/long line; had a hard time on Internet; online easy/at location confusing)

3) Was the location convenient?

		Comments:
Yes	No	
16	2	

4) Was your vendor space adequate?

		Comments: two tables was great
Yes	No	
15	2	

5) Did you track the number of community members you provided a service to?

9 Respondents	1	2	3	4	5	6	7	8	9
Veterans/ or Military Service Members#	6	3	30	10	10	25	9	20	50
Family Members of Veterans/ or Military Service Members #	0	9	10	10	4	50	2	0	5
Non-Veterans/ or Military Service Members#	21	OMG	0	10	0	50	4	0	5

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6) Does your clinic/ Organization provide services to any of the following? (select all that apply)

11	Veterans	2	Not Sure
9	Military Service Members	1	Other (Persons 60+)
9	Family Members of Veterans/ or Military Service Members	3	Skipped

7) How does your clinic/organization inquire whether an individual is a VMF upon intake? (4-skipped)

We have a standard intake question for ALL individuals that addresses VMF affiliation			
1	We do NOT collect this information as data	1	We DO collect this information for data
We ask some individuals if they are VMF affiliated			
2	We do NOT collect this information as data	1	We DO collect this information for data
We do not ask individuals if they are VMF affiliated			

8) What type(s) of service(s) does your Clinic/Organization provide? (select all that apply)

9 Respondents	<u>1</u>	<u>2</u>	<u>3</u>	<u>4</u>	<u>5</u>	<u>6</u>	<u>7</u>	<u>8</u>	<u>9</u>	<u>10</u>	<u>11</u>	<u>12</u>	<u>13</u>	<u>14</u>	<u>15</u>	<u>16</u>
Mental Health	x															
Substance Abuse	x															
Homelessness																
Education	x															
Legal Aid																
Job Placement			x													
Health Care																
Transitional Housing																
Federal Veteran Benefits																
Other (SNAP-AHCCCS-TANF/		x														

HOHP Stand Down Participant/ Post Survey Report 2014

We had 10 participants complete a post survey. (See spreadsheet for contact information).

1) How did you hear about the Veteran Stand Down? (select all that apply)

2	HOHP Committee Member	4	Local Church/ Charity Organization
2	CADCA Vet Corps		Health Services Agency
2	ARIZONASTANDDOWN.ORG	3	Family Member/Friend
6	Veteran Organization		Other (Diane Lesueur, OHOP, HOHP)

2) How far did you travel to volunteer at the Stand Down?
(select all that apply)

1	0-10 miles
7	11-20 miles
1	21-30 miles
	31+

3) How easy was the:

	Extremely	Very	Moderately	Slightly	Not at all	N/A
Registration Process:	5	1	3			
Sign In Process:	5	1	3			
Other/Comments: "I had to take it to a table and sit down and read it to fill it out"						

4) What Services did you receive?

VA Benefits/Enrollment	Housing	Medical	Pet Care	Clothing	Other
2	1	1	5	2	5
Other/Comments: 3-General Information/1-"I got very important info I needed for my family."/haircut/"Needed help with a medical question and no one could help."					

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5) How easy was it to get along with?

	Extremely	Very	Moderately	Slightly	Not at all	N/A
Volunteers:	6	1	1			
Stand Down Staff:	6	1	1			
Stand Down Participants:	6	1	1			
Other/Comments: "All were very professional"						

6) How likely are you to?

	Extremely	Very	Moderately	Slightly	Not at all	N/A
Participate for this Stand Down Event again?	5	1	1			
Recommend others to this Stand Down Event?	5	1	1			
Other/Comments: "This should be more publicized"/ "The first one it was very good, get together would do again"						

7) Overall, how satisfied are you with your experience with this Stand Down Event?

Extremely	Very	Moderately	Slightly	Not at all	N/A
6	1		1		
Other/Comments: "Liked it very much"					

8)

Did this event give you insight about issues facing veterans, military service members and their families?		
Y-8	N	"I did not know there were than many homeless or poverty stricken veterans"/ "I learned the need is greater than I expected"

9)

Do you feel you are better equipped to locate services for veterans, military service members and their families to services available in Pinal County?		
Y-8	N	"We need to greatly publicize the needs of veterans to the local charities, etc."/ "I feel we can now refer people in need to other agencies"/ "I would recommend it to any vet that would like to go"

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